## Agenda Lower Salford Township Communication Committee January 15, 2025 7:30 p.m.

- 1. Call to order
- 2. Election of Officers
  - a. Chairman
  - b. Vice-Chairman
  - c. Secretary
- 3. Call to approve minutes from the November 2024 meeting Chairperson
  - a. No meeting was held in December 2024
- 4. Call for public discussion and visitor comments Chairperson
- 5. Associate Member proposal Mr. Shely
  - a. Would actively participate in meetings, contribute ideas, and fully engage, but without voting privileges
  - b. Concept supported by the Board of Supervisors
- 6. Old Business
  - a. Review of Township website New Resident Guide page
- 7. New Business
  - a. Draft Volume 3 updates to the Township quick reference guide
  - b. Draft a recommendation on residential facility follow-up visits and special meeting sessions
    - i. Promote Township meetings/communications meetings at residential facilities, or a special facility focused session at the Township office
  - c. Draft a recommendation on a Township process for residential facilities to request maps and other information
    - i. Process for getting new information to new residents and facilities
- 8. Closing
  - a. Discuss future meeting time of 7:00PM vs 7:30PM





Create an account to receive email news alerts!

North Penn Water Authority

### Community

| Contact & Directory      |  |
|--------------------------|--|
| Employment & Volunteer   |  |
| FAQs                     |  |
| History                  |  |
| Links                    |  |
| Maps                     |  |
| New Resident Guide       |  |
| Photo Gallery            |  |
| Right to Know Request    |  |
| Stormwater & Floodplains |  |
| Township Newsletters     |  |
| Trash & Recycling        |  |
| Upcoming Events          |  |
| Voting                   |  |

#### Resources

| Calendar                   |  |
|----------------------------|--|
| Documents, Forms & Permits |  |
| Feedback                   |  |
| News                       |  |
| Residential Request Portal |  |
| Site Map                   |  |

#### **Lower Salford Township**

#### Administration

379 Main Street Harleysville, PA 19438

Phone: (215) 256-8087

Fax: (215) 256-4869

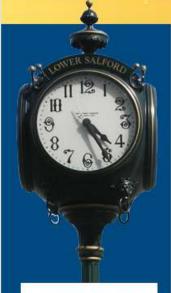
township@lowersalfordtownship.org

#### Hours

Monday-Friday: 8:30 a.m. - 4:30 p.m.

View Contacts & Directory >

# LOWER SALFORD Township Quick References



## **EMERGENCY CONTACTS**

911

Poison Control 800-222-1222

PECO Outage 800-841-4141

SPCA 610-489-7510



# Published by the Communications Committee • Version 2 QUICK REFERENCE LIST OF CONTACTS AND LINKS

Scouts BSA Troop 137 or BSA Troop 91

https://sites.google.com/view/troop137harleysvillepa/home https://www.troopwebhost.org/troop91harlesville/index.htm

Indian Valley Girl Scouts

www.gsep.org • 215-564-2030

- Encore Experiences (formerly the Senior Center) www.ghnpss.org/encore\_experience • 215-256-6900
- Indian Valley Public Library www.ivpl.org • 215-723-9109
- Lederach Golf Club

www.lederachgolfclub.com • 215-513-3034

- ► Harleysville Community Center (Pool) www.harleysvillecommunitycenter.com • 215-256-9315
- North Penn YMCA Early Childhood Center www.northpennymca.org • 215-256-0767
- North Penn YMCA Indian Valley Branch www.northpennymca.org • 215-723-3569
- Perkiomen Watershed Conservancy www.perkiomenwatershed.org • 610-287-9383
- Heckler Plains Folklife Society www.facebook.com/hecklerplains.org • 215-822-7422
- Harleysville Fire Company www.harleysvillefire.org • 215-256-9657
- Freedom Valley Medical Rescue www.fvmedrescue.org •215-513-1880
- PA Attorney General (Including Landlord/Tenant questions) www.attorneygeneral.gov • 717-787-3391
- Additional Contacts & Links www.lowersalfordtownship.org/your\_community

#### Use the Residential Request Portal to,

- · Report a concern
- · Share an improvement idea
- Submit a general suggestion
- Search the website at www.lowersalfordtownship.org

Call the office 8:30 AM-4:30 PM Monday-Friday at 215-256-8087



**Communication Committee topic backlog list** 

| Nbr | Rank | Title  | Submitter<br>Name    | Submission<br>Date | Description  | Comment |
|-----|------|--|----------------------|--------------------|--|---------|
| 1   | 1    | Define Communications Committee brainstorming session  | Committee            | 10/20/2021         | Host a communications/special brainstorm meeting – for residents to participate in an open discussion with the communications committee  |         |
| 2   | 2    | Draft a recommended Township subject matter expert speaker list  | Committee            | 10/20/2021         | Speaker list of township staff or committee members who could attend resident facility meetings – one or two SME for each committee or topic   |         |
| 3   | 3    | Define how various communication channels might be used to publicize the Communications Committee and generate input | Committee            | 4/20/2023          | Define a photo/drawling contact leveraging the various communication channels Contest?   |         |
| 4   | 3    | Define how the Township's communication channels could be used to encourage Communications Committee feedback        | Committee            | 10/20/2021         | Contest? Possible use of a survey,   |         |
| 5   | 3    | Explore options for additional resident outreach using various communication channels                                | Jean<br>Campbell     | 1/19/2023          | increase outreach to residents within the Township. Contest?   |         |
| 6   | 4    | Draft a recommendation on renter quick reference guide   | Committee            | 10/20/2021         | Top 10 list of Township contacts and services for renters  |         |
| 7   | 5    | Draft a recommendation on the use of Dynamic QR codes  | John Del<br>Pizzo    | 2/16/2023          | Dynamic QR codes for different township communication channels to track usage.  Dynamic QR codes have the potential to provide information to the committee on how residents are the various communication channels. This may help the committee understand which channels are utilized the most by residents. |         |
| 8   | 6    | Draft a recommendation for a New Resident welcome video  | Committee            | 10/20/2021         |  |         |
| 9   | 7    | Define the parameters for a session with the <b>outside organizations</b>  | Committee            | 10/20/2021         | Contact the Indian Valley Chamber of Commerce to see if they have a flyer or information for resident packet   |         |
| 10  |      | Define how to measure the impact of the Communications Committee   | Terri Ehrhart        | 1/19/2023          |  |         |
| 11  |      | Re-Explore ways to increase the number of residents on the <b>Catapult</b> distribution list                         | Heather<br>Entenmann | 1/19/2023          |  |         |
| 12  |      | Draft a recommendation on Township information videos  | Committee            | 4/20/2023          | Short videos tool to feature different township information  |         |
| 13  |      | Brainstorm recommendations on increasing attendance and input to the Communication Committee                         | Committee            | 9/18/2024          |  |         |

| 14 | Brainstorm uses for new Township communication channels Facebook Instagram   | Committee    | 9/18/2024 |   |                      |
|----|--|--------------|-----------|---|----------------------|
| 15 | Draft a recommendation for <b>contests</b> to encourage resident use of the various Township communication channels. | Kevin Shelly | 9/18/2024 | <ul> <li>Contest information and submissions via comms channels</li> <li>Winning entries shared via comms channels</li> <li>Winning entries to be displayed at the Township office</li> <li>Use the contest to encourage Resident use of other Township communication channels</li> </ul> |                      |
| 16 | Draft a recommendation on a special Committee meeting with facility management companies                             | Committee    | 9/18/2024 |   |                      |
| 17 | Draft a recommendation on a Communication<br>Committee meeting at residential facility<br>locations                  | Committee    | 9/18/2024 |   | Supported by the BOS |