### Lower Salford Township Communication Committee Meeting Minutes February 21, 2024

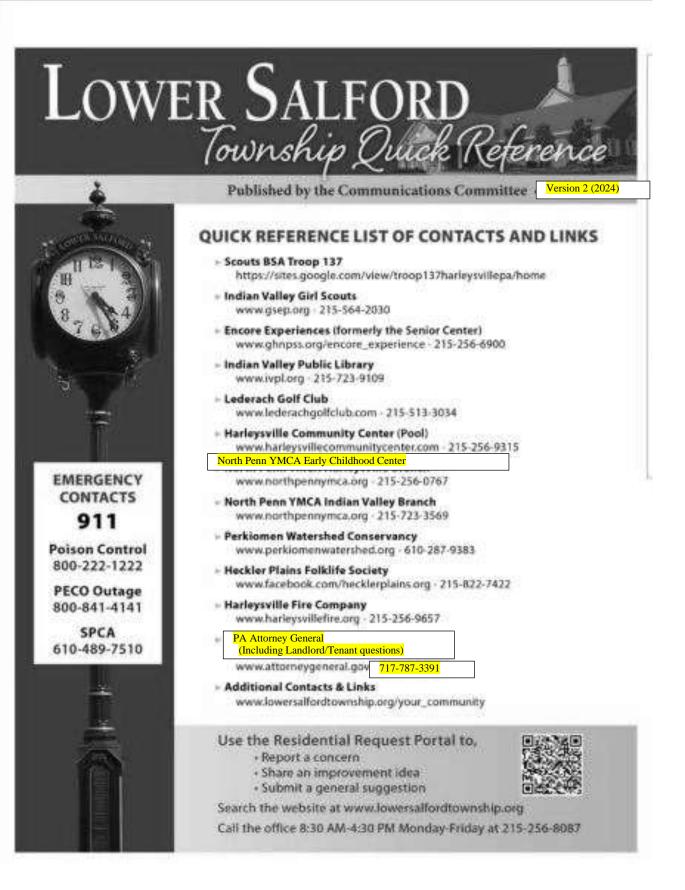
- 1. Opening
  - a. Call to order: 7:30 PM
  - b. Opened By: Holly Hosterman, temporary Chairperson
  - c. Attendees:
    - i. Jean Cambell
    - ii. Jessica Cassel
    - iii. John Del Pizzo
    - iv. Terri Ehrhart
    - v. Kevin Shelly
    - vi. Holly Hosterman, liaison to the Township
- 2. Election of Officers
  - a. Chairman
    - i. Kevin Shelly nominated by Terri Ehrhart
    - i. Nomination seconded by Jessica Cassel
    - ii. Votes, For: 5, Against: 0
  - b. Vice-Chairman
    - i. Jean Campbell nominated by Terri Ehrhart
    - ii. Nomination seconded by John Del Pizzo
    - ii. Votes, For: 5, Against: 0
  - c. Secretary
    - i. John Del Pizzo nominated by Terri Ehrhart
    - ii. Nomination seconded by Jessica Cassel
    - iii. Votes, For: 5, Against: 0
  - d. Elected officers for 2023
    - i. Chairman: Kevin Shelly
    - ii. Vice-Chairwoman: Jean Campbell
    - iii. Secretary: John Del Pizzo
- 3. Approval of Minutes
  - a. Mr. Shelly called for a review of the December 2023 meeting minutes
    - i. No meeting was held in January due to multiple schedule conflicts
  - b. Adjustments: None
  - c. Motion to approve:
  - d. Second:
  - e. Votes, For: 5, Against: 0
- 4. Public Discussion and Visitors
  - a. Public attendees: In person: 0, Online: 0
  - b. Opened for public discussion: Chairman Shelly
  - c. Public comments: None
- 5. Old Business
  - a. Township Quick Reference guide Committee
    - i. Approve version 2 updates
      - 1. Adjustments: 'Version 2' s/b 'Version 2 (2024)'

- 2. Motion to approve: Mr. Shelly
- 3. Second: Ms. Cambell
- 4. Votes, For: 5, Against: 0
- ii. Discuss version 2 distribution
  - 1. Hardcopies to be available in the Township office
  - 2. Hardcopy or email distribution by committee members
    - a. Scouts BSA Troop 137 via Township contacts
    - b. Indian Valley Girl Scouts Ms. Cassel
    - c. Encore Experience via Township contacts
    - d. Indian Valley Public Library Mr. Shelly
    - e. Lederach Golf Club via Township contacts
    - f. Harleysville Community Center via Supervisor Krauss
    - g. North Penn YMCA Ms. Cambell
    - h. Perkiomen Watershed Conservancy via Township contacts
    - i. Heckler Plains Folklife Society Mr. Shelly
    - j. Harleysville Fire Company via Township contacts
  - **3.** To the Peter Becker community and other residential communities as hardcopy distribution by Mr. Shelly
  - 4. To Lower Salford businesses as a handout during annual Fire Code inspections or insert with the inspection invoice
  - 5. To residents via use in the Indian Valley Today newsletter
  - 6. To residents via a QR code link in township communications
- b. Resident welcome letter/packet Committee
  - i. Review Chairman Bergman feedback on the committee's recommendations
    - 1. Letter revisions
      - a. Final letter will be on Township letterhead
      - b. Remove 'Lower Salford Constant Contact sign-up'
      - c. Remove 'Lower Salford Township Resident Portal'
      - d. Add the Lower Salford general email address below 'Lower Salford Township Board of Supervisors'
      - e. Add the QR codes for the following sites after all letter text (bottom)
        - i. Lower Salford Constant Contact sign-up website
        - ii. Lower Salford website
        - iii. Lower Salford Resident Request Portal website
      - f. Letter revisions noted on the draft below
    - 2. Ms. Hosterman complete the letter revisions and distribute the revised letter electronically to the Committee members
    - 3. Mr. Shelly Targeting to present the revised letter to the Board of Supervisors at the March 5<sup>th</sup> working session.
      - a. Key objective is to connect new residents with Township information sources faster than it will take via the standard communication channels.
      - b. Estimated new residents is 100-150 every six months
      - c. Recommending a mailing every three months
      - d. Recommendation is to use both a 'New Resident' list purchased from www.leadsplease.com and a 'Home Sales' list from the Montgomery County records.

- i. The two lists would be cross referenced
- ii. 'New Residents' outside of the Lower Salford borders should be dropped
- iii. 'Home Sales' of \$0, \$1 or null should be dropped
- iv. 'Home Sales' to business entities should be dropped
- e. Recommended packet contents are
  - i. Township New Resident Letter
  - ii. Township Quick Reference
  - iii. Township Map
- ii. Discuss potential recommendation for a 'New Resident' website landing page
  - 1. All Committee Members Collect landing page ideas to be discussed and provided to Ms. Hosterman in a future meeting
  - 2. All Committee Members Review the Hatfield Township 'Resident Guide'
    - a. <u>Resident Guide Hatfield Township</u>
- c. Off-site meetings Committee
  - i. Complete a draft letter to possible venues
    - 1. Draft letter included below
- 6. New Business
  - a. None
- 7. Closing
  - a. Next meeting date is March 21 2024, 7:30 PM
  - b. Motion to adjourn: Ms. Ehrhart
  - c. Second: Ms. Cambell
  - d. Votes, For: 5, Against: 0
  - e. Adjourned: 8:40 PM

Respectfully submitted:

John Del Pizzo Secretary, Communications Committee



New Resident Welcome Letter

Dear New Resident and Neighbor,

On behalf of the Lower Salford Township Board of Supervisors, let me offer a heartfelt "Welcome to Lower Salford Township" and our community (Gemeinschaft!). As I extend this greeting, we would encourage you to check out all that Lower Salford Township has to offer. Below are a few points of contact that you may find helpful as you transition into the community. These are communication channels from which you can receive, or access, additional information about the community.

- Text Message Alerts -
  - Receive township updates and/or emergency alerts to devices of your choice. (i.e. road closures, township meetings and other events).
  - ReadyMontco.org
- Constant Contact -
  - Receive township updates twice a month via email, with special updates as needed.
  - > Lower Baroru Constant Conner sign-up Jassert UK cour
- Township Website -
  - > Your complete self-serve resource for township related information.
  - www.LowerSalfordTownship.org \_linser QB code]
- Resident Request Portal

Allows you to make requests for services or to report concerns.
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Again, welcome to the community! We are delighted that you have chosen to live in Lower Salford Township, and should you need the resources of the township, please feel free to contact us.

Keith ABergman, Chairman Lower Salford Township Board of Supervisors Township@LowerSalfordTownship.org

Enclosures: Township Quick Reference Township Map

> Mongomery County ReadyMonc o QR code

Lower Salford Township Constant Contact QR code Lower Salford Township website QR code Lower Salford Township Resident Request Portal QR code

# **Off-site Meeting Request Letter (DRAFT)**

## [Final letter to be on Township letter head]

### Dear xxxxxxxx,

The Lower Salford Township Communication Committee is seeking to take our monthly meeting out to community locations.

The Communication Committee objective is to find ways to improve communication between the Township and our residents. The Committee feels it would be a better opportunity for residents to attend a meeting if held throughout the Township, rather than only at the Township building. Being able to locally attend meetings would give members of our community an opportunity to contribute your insight, ideas and offer your perspective on Township communications.

Meetings typically consist of,

- Researching and discussing communication channels the Township has available
- Discussing how residents might best utilize existing communication channels
- Reviewing new Township/Resident communication ideas
- Making recommendations to the Board of Supervisors as necessary

We encourage new communication ideas from residents which can be explored by the Communication Committee and potently bring additional benefit to Lower Salford Township and all of our residents.

### **Please contact us at [xxxxx] if you are interested in hosting a Communication Committee meeting.** We would be happy to discuss logistics with you.

Regard,

Xxxxxxxxxxxx Lower Salford Communication Committee Communications@LowerSalfordTownship.org